

Terms & Conditions of the Gokyo Lakes and Everest Base Camp Trek
Customer - you
Alex7Summits - tour leader

Conclusion of the contract / Booking

Bookings can be made directly with Alex7Summits including third parties, bookings made by clients for other clients. The contract between the customer comes into effect with the unconditional acceptance of the booking by Alex7Summits. By making a booking, the customer accepts these Alex7Summits as binding. Alex7Summits cannot accept non-binding reservations.

Prices and terms of payment

The price per person for a tour is listed in CHF. All prices are inclusive of VAT. Prices are subject to change without notice. The Trek Price can be either paid full at the time of booking or pay CHF1000 deposit at the time of booking, and the remaining by 30 August 2023.

Cancellations

In case of cancellation the following costs are due by the Trek Participants: (You)

90 days or more before the start of the Tour: 30% of the total Trek amount

90 – 60 days before the start of the Tour: 50% of the total Trek amount

60 – 0 days before the start of the tour: 100% of the total Trek amount

Any other cancellation conditions will be communicated by Alex7Summits in the order confirmation. Alex7Summits can not be held liable for any accommodation or travelling costs due to cancellation.

It is recommended that you check with your travel insurance provider to fully understand the level of your cover.

Trekking route change

While every reasonable effort will be made to run the trek as planned, Alex7Summits reserves the right to make changes to the route due to weather conditions, participant fitness or as a result of risk assessments on the day. All participants should be aware that minor alterations to routes or timings may sometimes be necessary. No refund will be issued if you decide not to participate due to poor weather conditions.

Very occasionally, due to political economical issues or by force of nature, a major alternation regarding start / finish dates, transport, route or accommodation need to take place to ensure the safety of the customer, the group, and the leader(s).

Health, Risks & Insurance

The Grade of the Gokyo Lakes Everest base Camp Trek is Strenuous.

Trek customers must be in good health to undertake the Trek. If unsure, seek medical advice in advance. The trekking takes place at altitude above 5,000m, experience in skiing or hiking at elevation between 2,000 - 4,000m is an advantage.

Please consult your doctor regarding taking Diamox - Acetazolamide, taken to reduce the symptoms of altitude sickness. Make sure you are aware of all the side effects before taking Diamox before or during this trek.

The customer undertakes to inform Alex7Summits of any health problems. It is mandatory for this Trek to have trip delay, cancellation, accident, rescue, repatriation and medical insurance.

Your insurance has to cover the activity 'trekking up to 6,000m'. The copy of your insurance documents will need to be sent to Alex7Summits prior to the start of the Trek. Please complete the medical form [here](#).

Dietary Requirements

Alex7summits endeavours to work with the customer to accommodate their dietary requirements. However, there will be a limitation to specific menus in tea houses and mountain huts during the Gokyo Lakes Everest Base Camp Trek. Please let Alex7Summits know if you have any food allergies or dietary requirements at the time of booking.

Right of refusal

Participation in a trek under the influence of drugs, medication and/or excessive alcohol is not permitted. Alex7Summits reserves the right to refuse/bar a person from participating in a trek if the participant is not properly dressed or equipped to enjoy the event safely, or are exhibiting anti-social behaviour towards other participants or the leader. This right of refusal also includes participants who fail to disclose a medical condition or disability when booking, that may restrict their participation.

If the exclusion occurs during a trek, the customer has no right to a refund of the trek price. In the event of exclusion, all claims for damages against Alex7Summits are excluded.

Alex7Summits is not responsible for inconvenience or costs incurred as a result.

The client undertakes to strictly adhere to these T&Cs.

Limitation of liability of Alex7Summits

The customer undertakes all activities at his/her own risk. Any liability on the part of Alex7Summits is limited to the trek price and to direct damage caused by Alex7Summits intentionally or through gross negligence. The liability of Alex7Summits for slight negligence, auxiliary persons as well as consequential damage and loss of profit is excluded. Alex7Summits accepts no liability in the event of non-fulfilment of contractual obligations due to omissions or breaches of contract by the Customer. In the event of cancellation of a trek, Alex7Summits is only liable for reimbursement of the trek price if no replacement trek can be offered. Alex7Summits accepts no liability for the loss of personal items, cash, valuables, luggage, photographic equipment etc. and loss, theft, damage or misuse of cheques and credit cards.

Alex7Summits is the trek leader, not a Tour Agent. The fee, as part of the customer's Trek fee covers the accommodation in Kathmandu and tea houses in the mountains, and the domestic return flights to Lukla, to ensure a smooth travel and trek experience for the entire group. Alex7Summits doesn't offer package holidays.

Applicable law, place of jurisdiction

The legal relationship between the Customer and Alex7Summits is governed by Swiss law (excluding conflict of laws). For legal actions against Alex7Summits, the exclusive jurisdiction of the ordinary courts at the registered office of Alex7Summits is agreed.

Complaints

If the customer has a complaint, please contact Alex7Summits as soon as possible. This ensures we have every opportunity to explore the solutions to the problem(s). We will do

all we reasonably can to solve the complaint. Your complaint will be dealt professionally and discreetly by Alex7Summits.

Social Media

During the trek, Alex7Summits may take photographs. These photographs may be used for publicity and marketing purposes in the future. Please let Alex7summits know in an email if you are not happy for your photograph to be taken or used.

These Terms and Conditions govern the legal relationship between Alex7Summits and Gokyo Lakes Everest Base Camp Trek Participants and third parties and for all services provided by Alex7Summits.